

Terms & Conditions

Prices

The prices shown in this list are nett trade prices . We reserve the right to amend prices without notice and all orders are subject to the price ruling at the date of despatch.

Payment Terms

All accounts are payable at 30 days from the date of invoice and are strictly nett.

Specifications & Description

The company reserves the right to amend and improve product specifications without prior notice. Whilst the products are manufactured to the highest standards, should any product prove to be faulty in manufacture, it will be replaced free of charge. No liability whatsoever will be accepted for consequential loss or damage however caused.

Handling & Delivery

All orders for delivery to UK mainland will be supplied CARRIAGE FREE provided the net goods value exceeds £100.00 excluding VAT.

Orders below this level, and/or for delivery to Northern Ireland or the off-shore islands will incur a minimum charge of £ 7.25 with carriage being charged at cost.

Lost or Damaged Goods

In order that potential claims may be progressed, both KnorrPrandell GmbH and the carriers must be notified within:

- 3 days of receipt for missing or damaged goods.
- Seven days from date of invoice for non-delivery of goods.

No responsibility can be accepted for claims outside the above times.

Return of Goods

Any goods supplied as ordered cannot be returned without prior authorisation in writing. In such circumstances, credit will be given according to the condition of the goods returned and all return carriage costs are for the customer's account.

Retention of Title

Notwithstanding delivery and the passing of risk in the goods, the property in the goods shall not pass to the customer until KnorrPrandell GmbH has received in cash or cleared funds payment in full of the price of the goods for which payment is then due.

Until such time as the property in the goods passes to the customer the customer shall hold the goods as KnorrPrandell GmbH fiduciary agent and bailee and shall keep the goods separate from those of the customer and third

parties and properly stored, protected, insured and identified as the property of KnorrPrandell GmbH.

Until such time as the property in the goods passes to the customer KnorrPrandell GmbH shall be entitled at any time to require the customer to deliver up the goods to KnorrPrandell GmbH and if the customer fails to do so, forthwith to enter upon any repossession of the goods.

The customer shall not attempt to pledge or in any way by way of security for any indebtedness any of the goods which remain the property of KnorrPrandell GmbH but if the customer does so all monies owing by the customer to KnorrPrandell GmbH shall (without prejudice to any other rights or remedy of KnorrPrandell GmbH) forthwith become due and payable.